

REPLACEMENT

When the doctor is out of the office due to vacation or study, doctor Galjaard will replace her for urgent matters.

NEW PATIENTS

The practice is currently accepting new patients. If you live within 10 minutes from the practice, you are welcome to register with us. To do so, please contact us on the telephone number indicated on the front of this information leaflet, or send a registration form through our website www.voorkamp.nl.

PRACTICE INFORMATION



L.M. Voorkamp, G.P.

Ruychrocklaan 171
2597 EA Den Haag
Tel. 070-3066022
www.voorkamp.nl

CONTACTING THE PRACTICE

You can reach the practice on weekdays between 8.00-11.00h and 13.30-16.00h.

EMERGENCIES: In case of emergency, please press 1

For life-threatening emergencies call 112.

If you need urgent medical assistance, you can press 1. Please do not use this number for non-urgent matters. In case of emergencies after 17.00h and during weekends, you can call the SMASH service on **070-3469669**.

EMERGENCIES:

	08.00 – 17.00	17.00 – 08.00
Mon-Fri	070-3066022-1	070-3469669
Weekend Holiday	070-3469669	070-3469669

OFFICE HOURS

Consultations can only be made by appointment. Normally, each appointment lasts 10 minutes, during which we can deal with one medical problem. If you feel you may need more time, please make a double appointment.

If you are unable to attend an appointment, please call the office and cancel your appointment. This will allow us to help another person during the time that has become vacant. Unfortunately, if you do not cancel, we will be obliged to charge you for the consultation.

FIRST AID

For first aid (wounds, burns, bruises, et cetera) you will always be treated immediately. Please telephone beforehand, so that the doctor knows that you are coming.

HOUSE CALLS

Requests for house calls can be made between **8.00- 10.00h**. House calls can only be made if it is not possible to come to the practice for medical reasons. As far as is possible, it is better to come to the practice. This is because there are better facilities to examine and treat you at the practice. Transportation problems are not considered to be medical reasons.

TELEPHONE CONSULTATIONS

If you have a short question and want to talk to the doctor directly, you can ask for a telephone consultation. The doctor will call you back in the course of the day.

PRESCRIPTIONS

You can request repeat medical prescriptions by calling the telephone number **070-3066020-2**. You can also order prescriptions through the website www.voorkamp.nl.